

JONATHAN ADLER

Furniture Terms and Conditions

Delivery process:

Our home delivery team will contact you within 24 hours of your purchase to arrange a delivery date and time. At this point any special delivery requirements should be highlighted.

Delivery will then be carried out to your address at the time and date agreed. Your Jonathan Adler furniture will be delivered to the room of your choice, unpacked, assembled (if required) and packaging will be removed.

Delivery Access:

When purchasing furniture from Jonathan Adler it is your responsibility to ensure that the furniture you order can be delivered into your property and that there is safe and reasonable access from the public highway to the place of delivery. You are obliged to provide any required parking permits in advance of the delivery.

Each item of furniture is listed with full measurements (width, height and depth) on the individual product descriptions. If you have any questions regarding a particular item of furniture then please contact us at 800.963.0891

Our delivery team will deliver the products to the room of your choice (providing access is suitable) and remove all packaging. You will be asked to sign our Proof of Delivery note, accepting the goods. If we have agreed a delivery date and slot, and you are out when we arrive, we can reschedule a delivery for the next available date. There will be a charge for the subsequent delivery.

Remember to measure your room accurately to ensure the furniture can be delivered successfully to the desired room. Our guidelines are below:

- 1) Measure the heights and widths of any hallways and door accesses, as well as the entry clearance. Remember that diagonal measurements will be longer and may affect the ability to deliver the furniture to your desired location.
- 2) Find out the measurements of your furniture. All measurements are listed on the individual product descriptions.
- 3) The height and lengths of the furniture must be less than the door frame and door access. The depth of the furniture must be less than the width of access points. In conclusion, the item you are purchasing must measure less than all locations it will pass through to ensure successful delivery.

4) Please consider any obstacles such as turning circles (stairwells), hallways, low ceilings, banisters, fixtures, radiators and light fittings. These may affect the accessibility of the furniture. You should consider the entire path from the delivery van to the final destination.

Delivery charges will not be refunded in circumstances where insufficient access is the reason for return. For further information please refer to our online terms and conditions.

By purchasing furniture online you agree you have read, understand and agree to these terms and conditions. Please take the time to read them and print a copy for your records.

©Jonathan Adler 2011